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United4Health

General Hospital Slovenj, Gradec, SLO

**Transforming the Patient experience with telehealth in Europe..
A Slovenian Perspective**

What is our goal?

In the U4H project the Slovenian partners have a status of “user organisations” that should demonstrate deployment of telemedicine technology and introduce telemedical services. The newly established CEZAR centre is located in the General Hospital of Slovenj Gradec. It is operational since April 2014. The target number of patients within U4H is to provide services to 600 patients for one year. Currently (Sept. 2014) the centre supports 300 patients (200 DM and 100 CHF). DM patients telemetrically provide their full sugar profile once a week while CHF patients daily sends data on weight, blood pressure, pulse rate and oxygen saturation. The services have been very well accepted by the patients and their relatives.

How will we achieve it?

The Slovenian partner in U4H and their subcontractor, MKS Ltd. (SME), specialist in telehealth services set-up, have formed a consortium that to achieve the set goals. For the needs of the U4H project they have established a telehealth centre named CEZAR and have introduced telemonitoring services for DM and/or CHF patients. Later they plan to provide the services to patients with hypertension, haemophilia, COPD etc. In addition to the telemedical services the centre plans to introduce also telecare services to cover social needs of the patients and to support their relatives in provision of informal care. The partners have established links to local authorities and have invited patients’ organisations to support them in promotion of the services.

Who are we?

The General Hospital Slovenj Gradec is a public hospital being a part of the public healthcare network of Slovenia. It provides secondary health care services to a rural region of Koroška, having 100.000 inhabitants. Together with the other Slovenian partner in the United4 Health project, Healthcare Centre Ravne, it aims at introducing telecare services to the region, so enabling the patients better access to the hospital specialist services. Within the United4Health project the partners have started supporting patients with diabetes (DM) and those with congestive heart failure (CHF) by monitoring their health status at home. Their goal is to set-up in cooperation with other stakeholders a telehealth centre and to provide support services to several groups of patients on the regional and then extend the offer to the national level.

NEXT MONTH



United4Health (2013-2015) aims to deploy and evaluate at scale innovative and targeted telehealth services in 14 regions across Europe concentrating on Diabetes, Chronic Obstructive Pulmonary Disease (COPD), Congestive Heart Failure (CHF) and Hypertension. The goal is to improve the patients experience, giving them a central role in the management of their long term condition with the use of remote monitoring.

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